



## **RIGHTS UNDER TITLE VI**

BABS operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the transit director.

BABS is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation services on the basis of race, color or national origin, as protected by Title VI in the Federal Transit Administration (FTA) Circular 4702.1B.

Any individual may exercise his or her right to file a complaint with BABS if that person believes that he or she has been subjected to unequal treatment or discrimination in the receipt of benefits or services. We will report the complaint to DRPT within three business days (per DRPT requirements), and make a concerted effort to resolve complaints locally, using the agency's Nondiscrimination Complaint Procedures. All Title VI complaints and their resolution will be logged and reported annually (in addition to immediately) to DRPT.

For more information on BABS' civil rights program, and the procedures to file a complaint, please call 434.292.3025, (TTY / TTD 711); email [info@blackstonebus.com](mailto:info@blackstonebus.com); or visit our administrative office at 101 BABS Lane, Blackstone VA, 23824. For more information, visit [www.blackstonebus.com](http://www.blackstonebus.com)

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue SE, Washington, DC 20590

If information is needed in another language, please call 711.